

## GENERAL MAINTENANCE

Under normal climatic conditions, very little needs to be done to protect the finish of natural concrete statuary. Like any painted product, your fountain will inevitably over a period of time fade and lose some of its lustre. However, most find this natural weathering and aging attractive - it can even give your fountain an 'antique' look. This natural weathering can, if you wish, be impeded by the seasonal application of a coat of **Henri Studio Clear Spray** which will restore its lustre.

Should your fountain suffer any small dings, knicks and scratches, these can be quickly and easily camouflaged using a **Henri Studio Touch-up Kit** which is available from your local Dealer.

Alternatively, you may dab on to the scratch or ding any paint of a similar colour before wiping off the excess. For fountains with a black antique finish, dab on black paint. For those using a light antique finish or with a pastel finish, dab on white paint as described. The textured finishes of Henri products mean that they 'accept' paint easily and your touch-up repair will blend in invisibly.

To avoid the build-up of unsightly green algae in your fountain, use **Henri Studio Water Clarifier** which is available from your Dealer. To remove the white residue caused by limescale build-up in your fountain use **Henri Studio Fountain Cleaner**. Using only 'soft' water in your fountain will inhibit this build-up. You may on occasion need to clean your pump to remove a similar build-up of limescale. This product is not suitable for Garden Stone & Rochetta Finishes.

Periodically your pump inlet or filter ( if fitted ) may need cleaning to remove debris. Please refer to your pump manual for further details.

## TROUBLESHOOTING

Some problems which may arise:

### **1) The fountain has been assembled as instructed and plugged in but is not running.**

*Check:* Is there power to the pump itself? If in doubt ask a qualified electrician to check. Refer to the pump instruction manual for possible faults.

Is the restrictor clamp on the tubing overtightened? Loosen same to check. If fitted, is the flow adjuster on the pump closed too far?

Is the hose disconnected from the fountain top or the pump? If so, re-connect.

Is the pump inlet obstructed by foreign matter? If fitted with a filter, is this clogged? Clean as described in the pump manual.

Is the hose kinked at any point? If so, re-route or trim as necessary.

Is there an air lock in the pump itself? Switch the pump on and off several times to clear this.

Is there enough water in the fountain itself? You will have to top up regularly to compensate for evaporation and splash. Make sure the pump inlet is fully submerged.

## **2) The water in the fountain is dirty, green or cloudy.**

*Suggest:* To avoid green water ( which is caused by algae ), use **Henri Studio Water Clarifier** as directed.

To avoid dirty water, empty the fountain regularly, clean thoroughly and rinse before filling with fresh water.

## **3) The fountain is becoming white everywhere water flows.**

*Suggest:* Use **Henri Studio Fountain Cleaner** as directed to remove this build-up of limescale. Top up with rainwater in future.

## **4) The finish of the fountain is losing its lustre.**

*Suggest:* Clean and re-finish with **Henri Studio Clear Spray**.

## **5) The water does not quite flow where it should and this is not solved by adjusting the clamp.**

*Suggest:* Use a dab of **Henri Studio Clear Silicone** to divert the water flow as required. You can do this even with the fountain running.

## **6) The umbrella set-up fountain is splashing**

*Suggest:* Make sure that the umbrella is level and sitting centrally over the pump chamber (check by viewing from above) by carefully bending the support rod in the middle whilst firmly supporting the end which is fixed into the ornament. Remove the jet so that the water merely runs down the umbrella (a more natural effect) or simply restrict the flow to the fountain top. Some splash is, however, inevitable. If the jet is becoming clogged regularly, check whether a filter is available for your pump.